



Policies

Picking Up & Dropping Off

- **Reservations are required** — no walk-ins allowed.
- Please **call ahead** to reserve a spot for your dog.
- **Holidays and busy seasons** may need to be booked **weeks or months in advance**.
- **Call (707) 459-1377** when you arrive for pick-up or drop-off.
 - A staff member (Donna or her representative) will meet you outside.
 - This helps reduce stress and disruption for dogs already in our care.
- **No pick-ups or drop-offs on Sundays or holidays.**

Requirements and information for visits:

1. **Vaccination Records** – Bring proof of current vaccinations, including:
 - Rabies
 - Kennel Cough (Bordetella)
 - DHLP (Distemper, Hepatitis, Leptospirosis, Parainfluenza)
2. **Vaccines Must Be Current** – Dogs must be up to date on all vaccinations for the current year.
3. **Preventative Care** – Dogs must be on a regular preventative regimen for fleas, ticks, and heartworm.
4. **Spay/Neuter Requirement** – Dogs over 8 months of age must be spayed or neutered.
5. **Medications & Feeding** – Include written instructions for any medication or special feeding, and label all food and medication containers clearly with your dog's name.
6. **Collar & Leash** – Dogs must arrive wearing a standard daily collar (webbed nylon or leather) and be on a leash.
7. **Excessive Barking** – If a dog is excessively vocal, a bark collar may be used to help maintain a calm environment.
8. **Adjustment Period** – Some dogs, like children in daycare, may be sensitive to new environments. It's normal for a dog to experience mild digestive upset for a day or two during the transition.

Daycare Play & Safety Notice

Sometimes small cuts and bruises may result from rough play even though your dog is always under supervision. We slow down energy that is too high or separate or redirect dogs that might have more of a bully attitude. We supervise so that everyone is safe and has a good time, but sometimes they may play a little too hard!

Unclaimed dogs

If your dog(s) are not picked up as scheduled we will make every attempt to contact you. If you are unreachable, and do not pick up your dog, it will be turned over to the Mendocino County Animal Control on the fifth day of no contact with you.